



Winter Precautions

Keep you and your property warm and dry

With the colder weather now approaching, it is important to make sure you are prepared to protect your property from the cold snap. Whether you are home during the festive period, or away visiting friends and family, here are few things to consider to keep your property protected. Over the winter, low temperatures can cause water to freeze and expand, which can ultimately lead to burst pipes- not only ruining the property but also your belongings too. You can try to avoid the risk of this by following these simple precautions...

- Always maintain at least a low level of heat in the property throughout the day and night, especially if the property is to be left empty for a few days.
- Make sure you are aware of the location of stop taps so you can shut off the water supply in case of an emergency.
- Ensure your boiler frost thermostat is working, this will enable the heating to be able to come on during the night when the temperature approaches freezing.
- Check the waste pipes and the overflow pipe from your boiler have not iced up.
- Take note and report any minor leaks or dripping taps.
- In the event of a burst pipe, don't panic simply turn off the stop tap and turn on all sink taps to drain out as much water as possible, and have a lucky container near-by to catch any leaks until the issue can be fixed.
- Report any issues to our maintenance team. You can do this quickly and easily online, just head to: pmcproperty.com/report-an-issue